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CONFIRMATION NO. 6851

SERIAL NUMBER 09/778,378	FILING DATE 02/07/2001 RULE	CLASS 707	GROUP ART UNIT 2171	ATTORNEY DOCKET NO. 14069 (YOR920000766US1)	
APPLICANTS Debra L. Biebesheimer, Carmel, NY; Neal M. Keller, Somers, NY; Daniel A. Oblinger, New York, NY; Mark E. Podlaseck, New Preston, CT; Stephen J. Rolando, Katonah, NY; <i>Im</i>					
** CONTINUING DATA ***** <i>Im</i>					
** FOREIGN APPLICATIONS ***** <i>Im</i>					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/26/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met <i>Allowance</i> Verified and Acknowledged <i>Im</i> Examiner's Signature <i>Im</i> Initials <i>Im</i>		STATE OR COUNTRY NY	SHEETS DRAWING 6	TOTAL CLAIMS 21 21	INDEPENDENT CLAIMS 3
ADDRESS Richard L. Catania, Scully Scott, Murphy & Presser 400 Garden City Plaza Garden City, NY 11530					
TITLE Customer self service subsystem for classifying user contexts					
FILING FEE RECEIVED 782	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		